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ChatGPT for Healthcare and ChatGPT Regulated Workspace Features

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ChatGPT for Healthcare and ChatGPT Enterprise / Edu with the Regulated Workspace have a preconfigured ChatGPT workspace where certain features that do not support customers' HIPAA compliance are turned off by default. This workspace also makes certain features safer for use with PHI by, for example, only using OpenAI's internal search index by default.

ChatGPT for Healthcare and ChatGPT Enterprise / Edu with the Regulated Workspace include the following functionality (the **“Included Functionality”**):

- Admin features
- SSO
- Compliance API
- RBAC
- Chat with files
- Voice (Speech to text/Advanced voice mode)
- Python Tool & File Download
- Web Search & Deep Research (*Offline web search only*)
- Canvas & Canvas Code Execution
- ImageGen
- Memory
- Projects
- Notifications
- Access and Synced connectors
- GPTs (1P only)
- Desktop Clients: MacOS and Windows
- Mobile App
- Record
- Work with Apps
- Study Mode
- Trusted Clinical Search (ChatGPT for Healthcare **only**)

OpenAI may add to the Included Functionality by updating this page and adding the functionality to the Regulated Workspace.

Access to Non-Included Functionality

A Customer may, in its sole discretion, enable access to additional ChatGPT functionality that is not part of ChatGPT for Healthcare or the ChatGPT Enterprise / Edu Regulated Workspace and is not Included Functionality. Workplace administrators can enable access to these features through RBAC groups. ***This access is intended only for uses that do not involve transmission, storage, or processing of PHI.***

The following features that are not part of the Included Functionality can be accessed by Customer:

- **Codex** - Codex is ChatGPT's AI's coding assistant. If enabled, Codex has the ability to perform tasks on the open Internet where it can be subject to increased security risks, including prompt injection attacks, malware and data exfiltration. We recommend that Regulated Workspace customers configure Codex to only use internal sources or list specific trusted sites that it can access. For more information, see the developer resources at <https://developers.openai.com/codex/cloud/internet-access#risks-of-agent-internet-access>.

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- **Agent** – Agent enables ChatGPT to plan and execute multi-step tasks on the user's behalf, including interacting with websites, using connected tools, and taking actions in external systems. If enabled, Agent may access live web content, connected applications, or authenticated sessions, which introduces increased security and privacy risks such as prompt injection, unintended actions, sensitive data exposure, or misuse of credentials. We recommend that Regulated Workspace customers carefully scope Agent access by limiting enabled connectors, restricting site access, and requiring user confirmation for consequential actions. Customers should review Agent configuration and usage policies to ensure alignment with their security and compliance requirements.